



Frequently Asked Questions regarding the cancellation of the 2020 Tumor Section Satellite Symposium

Updated 6/12/2020

Why is the 2020 Tumor Section Satellite Symposium being cancelled?

The health and safety of our members and the patients they serve are extremely important. As we continue to monitor the current situation surrounding COVID-19, we have weighed the options for upcoming meeting and have decided to cancel the 2020 Tumor Section Satellite Symposium in Miami, Florida.

How are Registration Refunds being processed?

Refunds for registered attendees will be processed within 6 weeks. Once your refund has been processed, your credit card should reflect the refund transaction amount. Please check your credit card statements, as it may take more than one billing cycle for the refund to appear. You do not need to contact CNS to initiate a refund. If you have not received a refund in 6 weeks please contact meetings@cns.org and a CNS staff member will get back to you. Please refer to <https://www.tumorsection.org/> for updates.

How are corporate and exhibitor refunds being handled?

Please refer queries to corporatedevelopment@cns.org. Our representative will propose a variety of options for our corporate clients, including refunds, prepayment for 2021 or reallocation for other activities.

Will the 2020 Tumor Section Satellite Symposium be postponed or rescheduled?

We will likely plan to hold the meeting October 15-16, 2021, in Austin, Texas. This would be in conjunction with the 2021 CNS Annual Meeting. Please check for meeting updates on the Tumor Section and Journal of Neuro-Oncology websites and also the section and journal's social media platforms.

Will attendees and exhibitors be refunded by the Tumor Section for hotel and airline costs?

The Tumor Section will not be able to reimburse you for your travel expenses. Unless you booked your hotel with MCI, the official CNS & Tumor Section housing provider, you will need to cancel your hotel reservation on your own by contacting the hotel directly. We suggest you contact your airline and inquire about their refund/change policy.

What will happen to my submitted abstract?

The Tumor Section is currently reviewing all abstracts. Top abstract awards will be given in a number of categories. The award recipients will be notified by the Tumor Section and announced on the Tumor Section Website and Social Media Platforms. Award winners will also have the opportunity to participate in a webinar on the Journal of Neuro-Oncology Youtube channel.

Who can I contact for more information?

Email meetings@cns.org and a CNS staff member will get back to you.